

Item Addons

These are assigned on a 1:1 basis against products. Examples include gift wrap, disposal services and other similar services.

Item Addons can be given prices, SKU codes and other important information.

Setup

Details

Field	Purpose
Type	Choose from 'Item Addon' or ' Basket Addon '
Code	Enter the unique SKU code of your Addon (Item Addons only)
Name	Enter the Name of your Addon - this will be displayed to the customer as a choice when completing a purchase
Description	This is intended to be a short description, which is displayed to the customer; this should be specific to this Addon
Retail Price (inc VAT)	Enter the price of the Addon
Trade Price (ex VAT)	Enter the trade price of the Addon
Cost Price (ex VAT)	Enter the cost price of the Addon This is solely used for margin reporting, as it is not possible to order an Addon from a Supplier using the Purchase Order module
VAT	Select the VAT status of an Addon - choose from: <ul style="list-style-type: none">• Standard• Reduced• Zero• Exempt VAT rates for Standard and Reduced are controlled via Countries
Send to Staingard	See Staingard for more information
Live?	Toggles whether the Addon is Live or not

Field	Purpose
Allow Returns	Select to allow returns (refunds/cancellations) of the Addon
Allow Customer Note	Select to allow the customer to enter a personalised message at checkout (ideal for gift labels)
Customer Note Prompt	The prompt that will show to the customer instructing them what to enter as the Customer Note

Assignment

Use the [Assignment Rules](#) to assign this Addon in bulk, or alternatively manage this via individual [Products](#) or in bulk via [CSV import/export](#).

How it displays

eCommerce

When assigned to a product, the customer will be prompted to opt in. If there are multiple Addons from the same group (e.g. pink or blue giftwrap), a drop down will be shown. Otherwise, it will be a simple tickbox.

This will display near the add to basket button on the [Product Detail Page](#).

Gift Wrap:

Select your gift wrap options



It will also display as an option at checkout.

POS

It will also display as a pop up within the [POS](#).

Revision #4

Created 22 October 2025 13:52:43 by Mike

Updated 30 December 2025 16:29:17 by Mike