

Customisation

Product	Description	Delivery	Suppliers	Media	Categories	Collections	Attributes	Addons	Related	Options	Customisation	Inventory	Google
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This tab allows you to manage Customisations; these are complex options where their number and/or complexity mean that creating individual Variants for each potential combination is impractical.

To manage Customisations, the product must be set as 'Made to Order' on the [Product](#) tab

Potential Uses

There are a wide variety of potential use cases, as well as different solutions to the problem of product setup

- Combinations of multiple options, e.g. 'Choose Colour', 'Choose Size', 'Choose Feet', 'Choose Drawers', 'Choose Tension', all on a single product
- Visual representation of options via [Swatches](#)
- Parent and Child options, e.g. customer chooses 'with drawers' (yes/no), with a subsequent set of options that only display if they select 'yes'
- Addition of personalisation, e.g. a handstitched name on the back of a football kit

Pricing

Customisations may be added at various price points

- Options with a surcharge of a fixed monetary value, e.g. +£15 to add personalisation
- Options with a surcharge as a percentage of the total value, e.g. +10% to have the product gold plated
- Options with no cost implication, e.g. the cost of the option is built into the variant

Setup

Customisation is applied individually to each [Variant](#).

Managing Customisations

Field	Purpose
Option	<p>This is the Option Name, e.g. 'choose colour'</p> <p>Requires the Option to be setup prior to the Customisation</p>
Top Level Option	<p>If unticked, this option will be a Child Option, and will only be selectable if its parent has been selected</p> <p>This defines whether the option defaults to yes</p>
Child Option	<p>These tick boxes will only be visible if another Option has been set as a Child Option; you will then be able to link Child Options to specific Option Values</p>
Value	<p>This is the Option Value, e.g. 'pink' or 'green'</p> <p>If Customisations are setup via the Swatch Assignment tool, this will default to the name of the Swatch</p>
Code	<p>This is the option code, and is used as an identifier</p> <p>Defaults to blank</p>
Price + £	<p>Additional value to be added to the Retail price of the Variant</p>
Offer + £	<p>Additional value to be added to the Special Offer price of the Variant</p> <div style="background-color: #e1f5fe; padding: 10px; border: 1px solid #00bcd4; margin-top: 10px;"> <p>This will only apply during a Special Offer period, as defined by the Variant</p> </div>
Cost + £	<p>Additional value to be added to the Cost price of the Variant</p>
Price + %	<p>Additional percentage to be added to the Retail price of the Variant</p>
Swatch	<p>Choose the Swatch that will display with this Option Value</p>
Variant Image	<p>Select a linked Variant Image that will display within the Swatch Preview Panel</p>
In-Store POS Only	<p>Toggles whether this particular Customisation Value is available to eCommerce Customers</p>
Favourite	<p>Determines whether this shows as a Swatch Preview</p> <p>Only applies if the Customisation has a Swatch</p>

You may also copy options from one Variant on a Product to another Variant on the same Product.

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