

Setting up a Star Printer (via the app)

Step 1 - Install the app and install

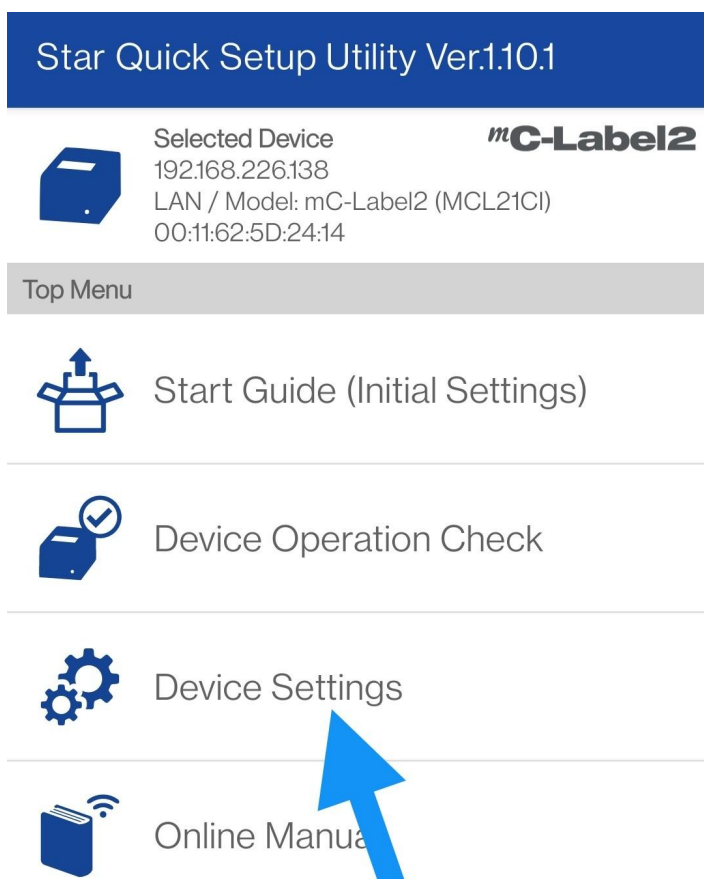
Your printer will have come with a quick start guide - follow those steps to install the app and connect to your printer.

Ensure that it has access to the internet, either via a wired or wireless connection.

Wired connections are always more stable than wireless ones

Step 2 - Open ClourPRNT Settings

Open Device Settings:



Navigate to this section:



Device Settings



Selected Device

192.168.226.138

LAN / Model: mC-Label2 (MCL21CI)

00:11:62:5D:24:14

mC-Label2



One Touch Label Settings



Print Media Settings

Interface Settings



Bluetooth Settings



USB Settings



Network Settings

Cloud Settings



Star CloudPRNT Settings

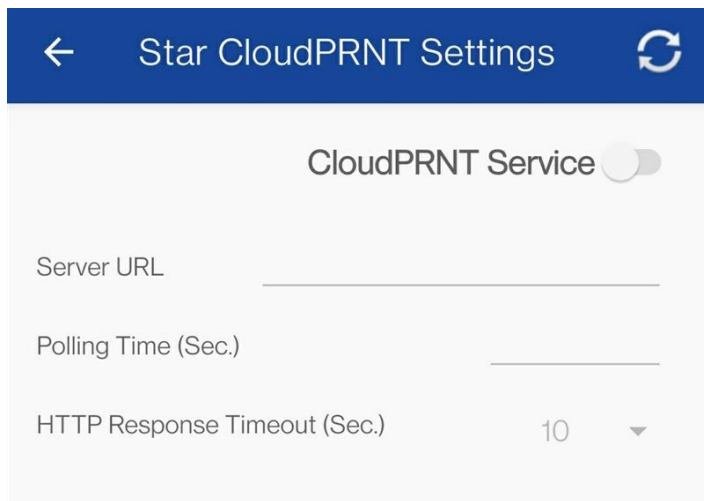


Star Micronics Cloud Services Setting

Peripheral Settings

Step 3 - Enable CLOUDprnt

Toggle CLOUDprnt to enabled at the top of the screen.



Then, enter the URL as prompted from your [Device Setup](#) screen. it will be in this format:

<https://demo.iconography.co.uk/retailfusion/epos>

If your site has not gone live, you will need to include the development password in that url. In that instance, use this format:

<https://demo.iconography.co.uk/retailfusion/epos?iconography=DEVPASSWORD>

Set polling time to 2.

Step 4 - Connect your printer to a device

Login to the CMS on your chosen device, then apply the appropriate settings in Device Setup.

It is recommended that you give each printer a unique label; also add a physical label with this identifier to your printer

To connect to a printer, simply tick the box and press 'update tills'.

Printer Type	Roll Type	Print Width	Float Value (£)	Active
Label	Continuous	72mm	0.00	☒
Receipt	Continuous	72mm	0.00	☐

update tills

Each device can only connect to a single receipt printer and a single label printer at a time

Revision #3
Created 20 October 2026 11:38:54 by Mike
Updated 20 October 2026 13:25:41 by Mike