

FAQs

Answer your Frequently Asked Questions.

- [Summary](#)

Summary

Use this section to create, edit and manage FAQs. These Frequently Asked Questions will be output on your website at www.yourdomain.co.uk/faqs.

You can insert additional content to this page via the [Modular Blocks](#); just look for the relevant page under the Content section of your CMS

Key to icons

 = **live** or type unknown

 = **is disabled**

 = **edit** or type unknown

 = delete

Setup

Categories

FAQs

Delivery queries	Returns and refunds	Product problems
Price match	Placing or changing an order	My account

You can set up as many FAQ Categories as you wish; these will be used to streamline the customer journey.

Field	Purpose
Category Name	<i>This will be displayed to the customer</i>
Live	<i>Toggle between yes and no</i>

Questions

Returns and refunds - FAQs

[Back to categories](#)

+ How long does it take?

— How can I request a refund?

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+ How do I return an item?

You can add as many questions as you like within a Category.

Field	Purpose
Question	<i>Enter a question</i>
Answer	<i>Enter the answer</i>
Live	<i>Toggle between yes/no</i>