

Customisations (AKA 'Made to Order')

This may be used as an Import or an Export option.

The file looks like this:

code	product	optionname	optionvalue	optionprice	optionpercent	optioncost	swatchgroup	swatchname	swatchimage	imagelinkref	childoption
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Jade	0	0	0	Orla Kiely Grade A	A079-Boucle-Jade	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Jute	0	0	0	Orla Kiely Grade A	A081-Boucle-Jute	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Earth	0	0	0	Orla Kiely Grade A	A082-Boucle-Earth	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Mink	0	0	0	Orla Kiely Grade A	A083-Boucle-Mink	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Grey	0	0	0	Orla Kiely Grade A	A084-Boucle-Grey	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Cherry	0	0	0	Orla Kiely Grade A	A085-Boucle-Cherry	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Denim	0	0	0	Orla Kiely Grade A	A086-Boucle-Denim	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Duck_Egg	0	0	0	Orla Kiely Grade A	A087-Boucle-Duck_Egg	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Fennel	0	0	0	Orla Kiely Grade A	A088-Boucle-Fennel	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Oyster	0	0	0	Orla Kiely Grade A	A071-Boucle_Oyster	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Chocolate	0	0	0	Orla Kiely Grade A	A073-Boucle-Chocolate	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Wine	0	0	0	Orla Kiely Grade A	A075-Boucle-Wine	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Terracotta	0	0	0	Orla Kiely Grade A	A076-Boucle-Terracotta	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	Celadon	0	0	0	Orla Kiely Grade A	A078-Boucle-Celadon	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric		0	0	0	Orla Kiely Grade A	A079-Boucle-Jade	https://ixi.iconog		
1026706	Orla Kiely Linden L Shape Corner Sofa Group Grade A	Fabric	A081-Boucle-Jute	0	0	0	Orla Kiely Grade A	A081-Boucle-Jute	https://ixi.iconog		

Export

Use the filters to narrow your selection, then click 'Export'. This will generate a file that will include all Customisations for products that match your filters.

- ↓ [Download product data as CSV](#)
- ↓ [Download category association data as CSV](#)
- ↓ [Download "made to order" options as CSV](#)
- ↓ [Download images as CSV](#)

Import

Make changes to the file and import it to update Products. Any changes here will be added to existing Customisations.

It is possible to remove existing Customisations when you upload a file by using the 'remove existing MTO options tickbox'.

Please be aware that removing Customisations in bulk is risky and could result in Customisations being removed incorrectly.

Field	Purpose
Code	<i>The SKU Code of the Variant to which the Customisations are linked</i>
Product	<i>The Product Name to which the Customisations are linked - Variant Option Values are also appended to this, to differentiate between Variants</i> <i>This is for reference purposes only, and changes here will not be updated within the system.</i>
Option Name	<i>The Name associated with the Customisation, e.g. 'Size' or 'Colour'</i> <i>Adding a new entry here may create a new Option</i>
Option Value	<i>The Value associated with the Customisation, e.g. 'Small' or 'Red'</i>
Option Price	<i>The additional price to the customer associated with this Customisation, e.g. selecting 'Gold Feet' may add £49.99 to the price</i> <i>Enter in this format only: '0.00'</i>
	<i>Additional value to be added to the Special Offer price of the Variant</i> <i>This will only apply during a Special Offer period, as defined by the Variant</i> <i>Enter in this format only: '0.00'</i>
Option Percent	<i>The additional price to the customer associated with this Customisation, e.g. selecting 'Cotton' may add 10% to the price</i> <i>Enter in this format only: '0.00'</i>
Option Cost	<i>The additional cost associated with this Customisation, e.g. selecting 'Gold Feet' may add £49.99 to the price</i> <i>Enter in this format only: '0.00'</i>

Field	Purpose
Swatch Group	The Swatch Group linked to this Customisation. Adding a new entry here may create a new Swatch Group
Swatch Name	The Swatch Group linked to this Customisation. On upload, if a Swatch Name matching this entry exists within the Swatch Group (see above), that Swatch will be linked to this customisation. Adding a new entry here may create a new Swatch
Swatch Image	The link to the Swatch Image that is linked to this Customisation If you are creating a new Swatch Group, or there is no Swatch with a corresponding Swatch Name within an existing Swatch Group, and you have entered a link here, it will import that Swatch Image and create a new Swatch
Image Link Ref	This shows a link to an existing Variant Image, if one exists
POS Only	Toggles whether this particular Customisation Value is available to eCommerce Customers
Child Option	Use this to set up interrelated options, e.g. choices for 'Choose Pattern/Plain' could lead to Child Options of 'Choose Plain Colour' and 'Choose Pattern Colour'

Mapping

You will need to map your data before it can be imported. Included below is the optimal mapping/spreadsheet structure.

Mistakes made here may have serious impact on your Product database.

Please be aware that removing Customisations in bulk is risky and could result in Customisations being removed incorrectly unless done with care.

Customisations Import

☐ Remove existing customisations?

Your CSV	Database
ID	▼
variant live	▼
prodref	▼
Type	▼
SKU	▼