

Summary

This section is used to manage products in bulk. It can be used to export and import Product information via CSVs.

There are five files, each of which may be exported and imported.

It is possible to use this feature to edit existing products *and* create new products

File Types

There are five file types:

- [Product \(Variant\)](#)
- [Category Association](#)
- [Customisations](#)
- [Images](#)
- [Cost Prices](#)

There are additional exports and imports, including ones for [Price Management](#), [Purchase Orders](#) and via the [Bulk Update](#) and [Product Lookup](#) tools; all of these files may be imported here

Field Mapping

When importing a file, you will need to ensure that the columns in your spreadsheet are mapped to IXO Commerce database fields. Your column headers will be shown on the left hand side of a table; choose from the drop down to match to a field.

Mistakes made here may have serious impact on your Product database.

| Your CSV | Database |
|----------------|----------------|
| code | code |
| name | name |
| swatchwizard | swatchwizard |
| multiswatch | multiswatch |
| requestaswatch | requestaswatch |
| option1name | option1name |
| option1 | option1 |
| option2name | option2name |
| option2 | option2 |
| option3name | option3name |
| option3 | option3 |

IXO Commerce will attempt to match fields to columns based where possible.

“ When managing Product (Variant) imports, it is also possible to create pre-sets

FAQs

When will a new Product be created?

If you are uploading a Product (Variant) import, the system will perform a lookup for the SKU codes in your spreadsheet. If the SKU code exists, that Variant will be updated to match the data in your spreadsheet. If it does not exist, a new one will be created.

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