Import

Import product data via CSVs.

- Summary

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This section is used to manage products in bulk. It can be used to import Product information via CSVs.

> Data can be exported via the Product Lookup screen.

> It is possible to use this feature to edit existing products *and* create new products

File Types

There are six file types:

- Product (Variant)
- Category Association
- Customisations
- Unique Stock Records
- Images
- Cost Prices

Field Mapping

When importing a file, you will need to ensure that the columns in your spreadsheet are mapped to IXO Commerce database fields. Your column headers will be shown on the left hand side of a table; choose from the drop down to match to a field.

> Mistakes made here may have serious impact on your Product database.

Your CSV	Database
code	code
name	name
swatchwizard	swatchwizard
multiswatch	multiswatch
requestaswatch	requestaswatch
option1name	option1name
option1	option1
option2name	option2name
option2	option2
option3name	option3name
option3	option3

IXO Commerce will attempt to match fields to columns based where possible.

> When managing Product (Variant) imports, it is also possible to create pre-sets

FAQs

When will a new Product be created?

If you are uploading a Product (Variant) import, the system will perform a lookup for the SKU codes in your spreadsheet. If the SKU code exists, that Variant will be updated to match the data in your spreadsheet. If it does not exist, a new one will be created.