

Import

Import and export via CSVs.

- [Summary](#)

Summary

This section is used to manage products in bulk. It can be used to import Product information via CSVs.

Data can be exported via the [Product Lookup](#) screen.

It is possible to use this feature to edit existing products *and* create new products

File Types

There are six file types:

- [Product \(Variant\)](#)
- [Category Association](#)
- [Customisations](#)
- [Unique Stock Records](#)
- [Images](#)
- [Cost Prices](#)

Field Mapping

When importing a file, you will need to ensure that the columns in your spreadsheet are mapped to IXO Commerce database fields. Your column headers will be shown on the left hand side of a table; choose from the drop down to match to a field.

Mistakes made here may have serious impact on your Product database.

Your CSV	Database
code	code ▼
name	name ▼
swatchwizard	swatchwizard ▼
multiswatch	multiswatch ▼
requestaswatch	requestaswatch ▼
option1name	option1name ▼
option1	option1 ▼
option2name	option2name ▼
option2	option2 ▼
option3name	option3name ▼
option3	option3 ▼

IXO Commerce will attempt to match fields to columns based where possible.

“ When managing Product (Variant) imports, it is also possible to create pre-sets

FAQs

When will a new Product be created?

If you are uploading a Product (Variant) import, the system will perform a lookup for the SKU codes in your spreadsheet. If the SKU code exists, that Variant will be updated to match the data in your spreadsheet. If it does not exist, a new one will be created.