Bug Fixing

Introduction

Iconography will spend time each month to address any bugs with your system. These bug fixes do not take away from your Maintenance Time, and will never cost you a penny! If there’s a problem, we’ll fix it.

The trick is knowing if you’ve found a bug or if you need to spend some of your Maintenance Time on a new feature. To give you some clarity, here's a little guide.

Bug

- The site doesn't do something it did before
- Does not function as per Project Specification
- An agreed change performs incorrectly

Not a Bug

- A requirement was omitted from the approved Specification
- An integration has broken due to the actions of a 3rd party
- An agreed change is no longer needed

Revision #2
Created 15 July 2024 09:57:34 by Mike
Updated 15 July 2024 10:07:33 by Mike