# Projects

## Introduction

Not every job can be done in your Maintenance Time; sometimes you'll want something that is a bit bigger. Anything that takes more time than you have remaining for any given month might become a Project.

A Project is an agreement to do additional work to the site, for a fixed fee and typically includes either:

## Integrations

- An integration from an approved partner
- Major changes to an existing software link
- Research into a brand new integration

## Major changes

- Functional changes and Advanced Features
- Bespoke functionality
- Major changes to the front end design of your website

## Authorisation

We will never do any work outside of your Maintenance Time without prior authorisation. We will always provide a quote and will ask for confirmation by email or in writing before starting any work. That means you'll never get an unexpected bill from us!

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