

Summary

View all items required to fulfil Sales Orders.

Required Orders

Source: Phone Sales Store: ALL Supplier: ALL Include ordered lines? Search Reset

Displaying 1 to 40 of 212 outstanding sales order lines

« Previous 1 2 3 4 5 6 Next »

order	status	order date	item	sold by	qty	supplier	po
Z2150	Awaiting Action	09/09/2020 13:26	Citrus Fruit (variant images)	UK Warehouse	1		<input type="checkbox"/>
Z2150	Awaiting Action	09/09/2020 13:26	Citrus Fruit (variant images)	UK Warehouse	1		<input type="checkbox"/>
Z3225	On Order	22/02/2022 16:10	Football Size 5	525	1	Iconography Ltd	<input type="checkbox"/>
Z3225	On Order	22/02/2022 16:10	Spalding Basketball	525	1	Test Supplier	<input type="checkbox"/>
Z3371	On Order	22/06/2022 09:56	Football Size 5	UK Warehouse	1	Iconography Ltd	<input type="checkbox"/>
Z3371	On Order	22/06/2022 09:56	Spalding Basketball	UK Warehouse	1	Test Supplier	<input type="checkbox"/>

Criteria

Sales Order lines will display here if:

1. The Sales Order is active, e.g. is not a Draft or Quote, Cancelled, Completed or Returned
2. The Sales Order Line has not been delivered, cancelled or returned
3. There are no units of stock in the system that can be used to fulfil the Sales Order line
4. The Sales Order Line has not been linked to an active Purchase Order already
5. The SKU is linked to a Supplier which is enabled for Purchase Orders

Awaiting action orders show in Required Orders (although they can not be ordered until the status is cleared)

Filters

You can filter this screen by:

- Source - separate Store Sales from eCommerce Sales
- Selling Store - this is the Store that is linked to the Sales Order
- Supplier - Sales Order Lines will show here if the Product is linked to that Supplier (note that a single Product line may be linked to multiple Suppliers)
- Ordered Lines - by default these are excluded from the list, but with this, you can review and potential resubmit previous Purchase Orders

Creating Purchase Orders

Click [here](#) for instructions.

FAQs

Can I create a single Purchase Order for multiple Sales Order Lines and Customers?

Yes. To achieve this, you need to enable Purchase Order Collation against the [Supplier](#).

Can I ensure that each Sales Order will have a unique Purchase Order?

Yes. To achieve this, you need to disable Purchase Order Collation against the [Supplier](#).

Can I request a drop ship (DHD) direct to my Customer?

Yes. You will need to use the drop down in the Supplier column on the Required Orders screen to do this. If the drop down does not appear, please ensure that the Sales Order has a delivery address and that the [Supplier](#) is enabled for dropship.

How does Default Receiving Store work?

If this is set against the [Store](#), then Purchase Orders created from Required Orders will default to being delivered to that Default Receiving Store, rather than being delivered directly to the selling Store.

If multiple lines are needed for multiple Sales Orders, from different Stores that share the same Default Receiving Store, will these be merged into a single Purchase Order?

Sometimes.

If you are Purchasing multiple items for different Sales Orders, these will only be merged into a single Purchase Order if they are all from the same Supplier, and that supplier has Purchase Order Collation enabled against the [Supplier](#).

If those Sales Orders are from different Stores, then they would only be merged if they share the same Default Receiving Store (set against the [Store](#)); otherwise those Purchase Orders will be delivered directly to the Stores.

Revision #7

Created 20 August 2025 08:35:06 by Mike

Updated 22 April 2026 10:58:01 by Mike