

# FAQs

## How can I find the profit margin on a Sales Order?

Look in the [Order Details](#) section of the Sales Order screen.

## How can I add a payment to my Sales Order?

Use the [Process Payments](#) section of the Sales Order screen.

## Can I edit the quantity on a Sales Order Line?

Yes, but only on the date that line was added to the Sales Order; this is an important restriction to prevent reporting errors.

To change the quantity, either Cancel the line, or add a new one for the same item.

## Why can I remove the VAT on a Sales Order Line?

This is intended for use with Products that are not typically VAT exempt, but where a user may wish to remove the VAT on behalf of the customer.

Typically, this would be for mobility products, such as riser/recliner chairs, for customers with a disability.

Use the [Order Products](#) section to remove VAT from a Sales Order Line.

See also VAT Exemption Forms.

# What does 'Stock allocation to resolve' mean?

This indicates that a Sales Order Line has been overallocated. See [Stock Allocation](#) for more information.

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