

# Stock Transfers

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# Summary

From this screen, you can view, create and manage Stock Transfers.

## Stock Transfers

Search Transfer Number:  Status: ALL  Source store: ALL  Destination store: ALL

Displaying 1 to 40 of 295 stock transfers « Previous **1** 2 3 4 5 6 7 8 Next »

[+ add a stock transfer](#)

actions	transfer no.	reference	status	source	destination	items	pdf	<input type="checkbox"/>
<input checked="" type="checkbox"/>	333		Completed	UK Warehouse	UK Warehouse	1		<input type="checkbox"/>
	332	Rejected ST331	In Transit	Bristol	UK Warehouse	1		<input type="checkbox"/>
<input checked="" type="checkbox"/>	331		Completed	UK Warehouse	Bristol	1		<input type="checkbox"/>
<input checked="" type="checkbox"/>	330		Completed	Bristol	Bristol	4		<input type="checkbox"/>

## Key to icons

= open

= in transit

= received

= awaiting action

= completed

# Management

## Summary View

View a summary of all Stock transfers.

Click [here](#) for more information.

# Create New Transfer

Click to create a new Stock Transfer; this could be an internal stock movement, or between two Stores.

For a full guide, click [here](#).

## Stock Transfer (Detail)

Use this screen to manage individual Stock Transfers, or to receive items.

Items may also be received via the Goods In screen

For a full guide, click [here](#).

## FAQs

### Is it possible to close an incomplete Stock Transfer?

No - all items must either be received or rejected before a Transfer can be completed.

### An item hasn't arrived. What do I do?

Missing items need to be rejected.

### I have been sent too many items. Can I over receive items on a Stock Transfer?

If you are sent an item that is not on the Stock Transfer, a new one must immediately be added, as it is not possible to over receive stock on a Stock Transfer.

### I have been sent an item that I was not expecting. How should I handle this?

If you are sent an item that is not on the Stock Transfer, a new one must immediately be added, as it is not possible to receive unexpected stock on a Stock Transfer.

# Stock Transfer - Summary View

This screen will show you a list of all of your Stock Transfers.

From this screen, it is possible to filter the Stock Transfers by Status, Source Store, Destination Store, or to search for a Stock Transfer ID.

## Actions

### Print Picking List

Select multiple Stock Transfers and click 'Print Picking List'; this will print a [Picking List](#) for your selected Stock Transfers.

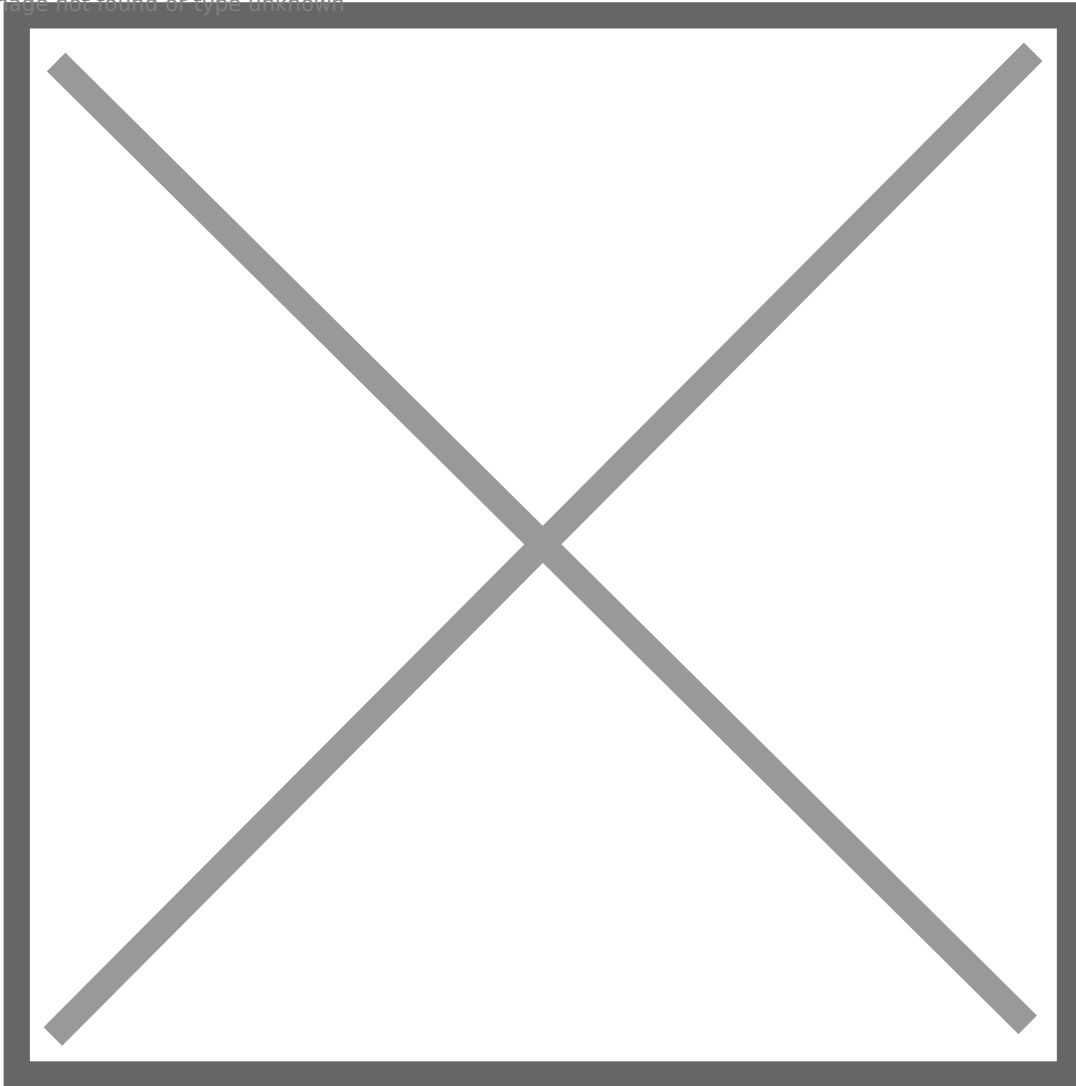
### View PDF

To view a PDF summary of a Stock Transfer, simply click the PDF icon.

# Create a new Stock Transfer

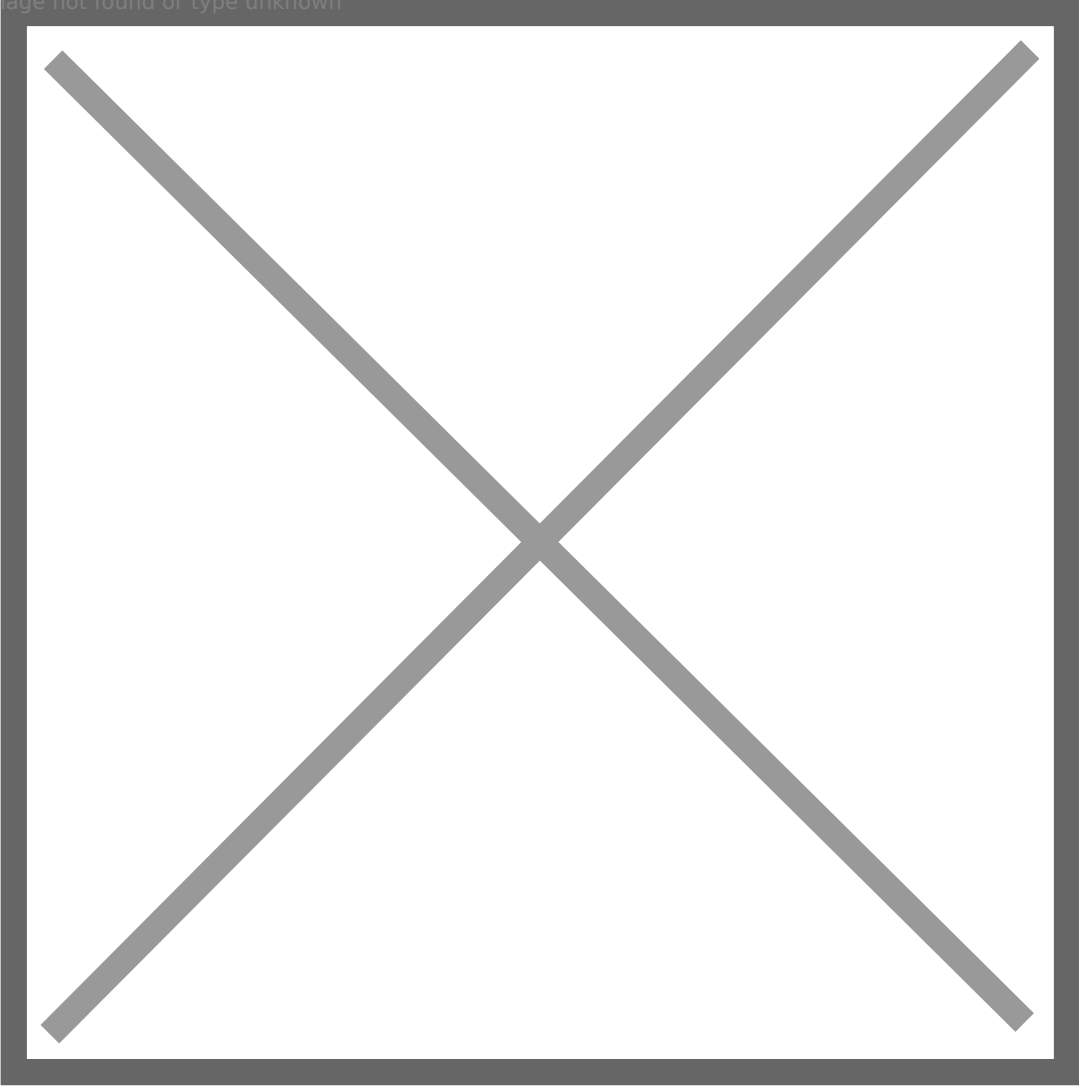
1. Click here to select your source Store

Image not found or type unknown



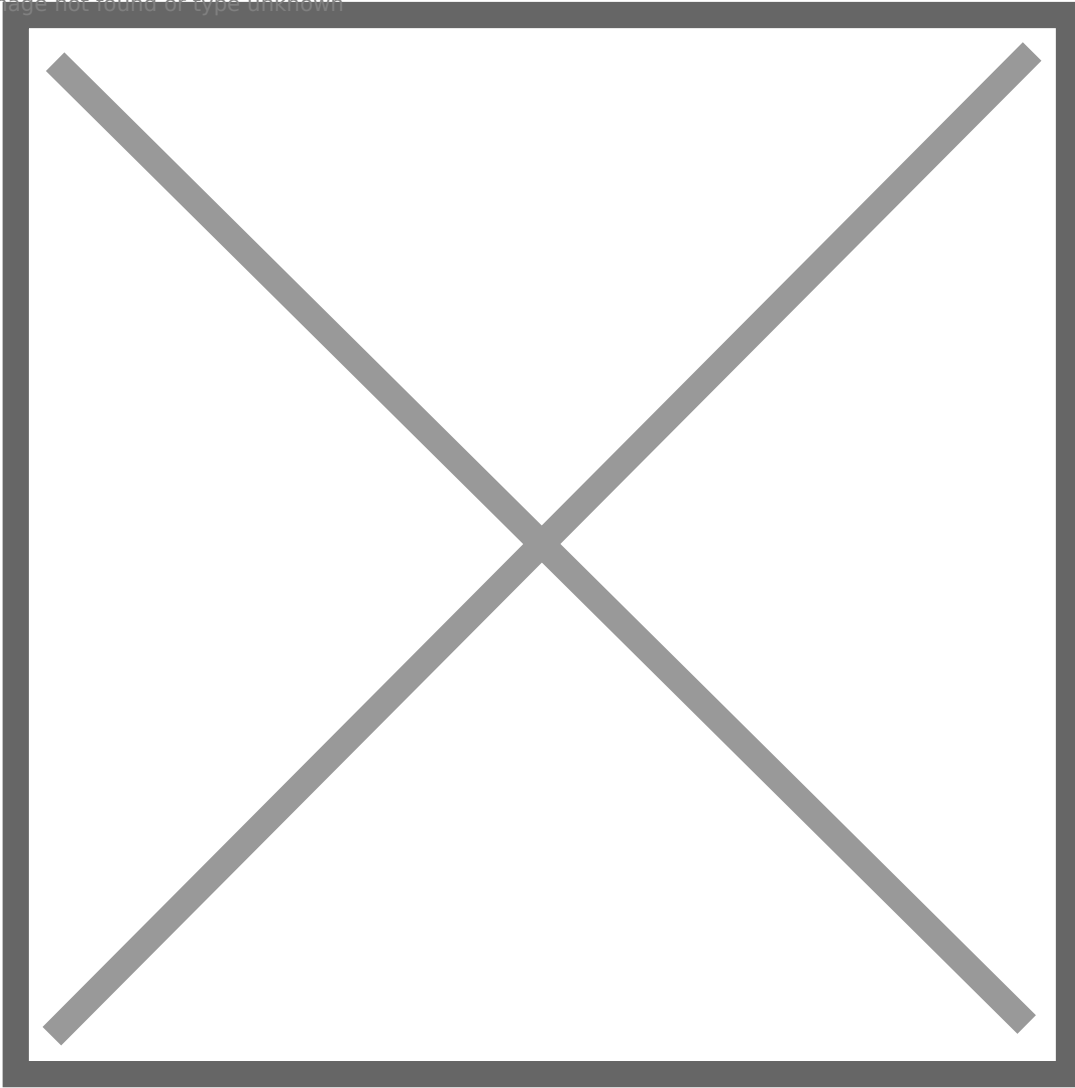
2. Use the other filters as appropriate, including Location, Category, Collection, Brand and Supplier

Image not found or type unknown



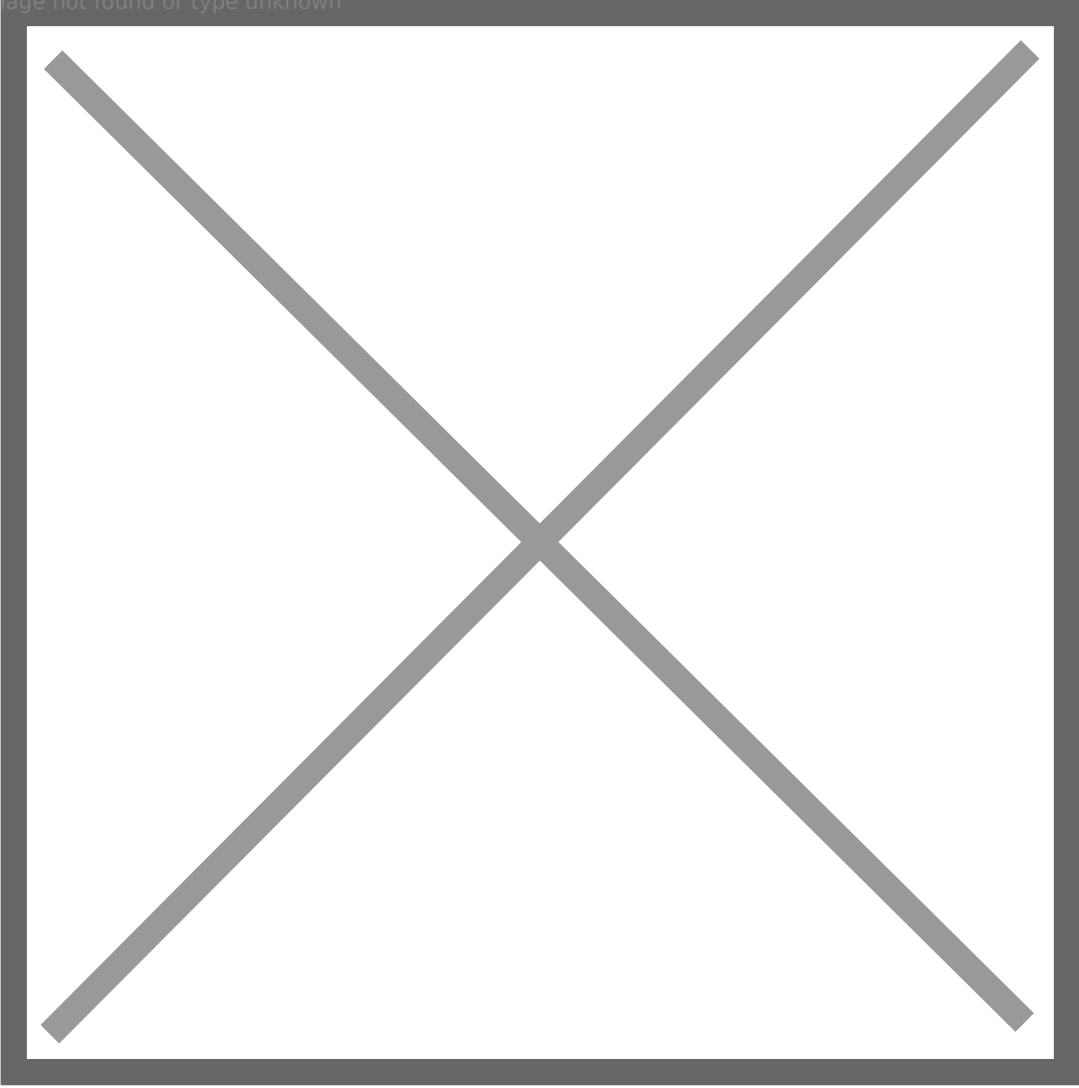
3. Click "Update" to apply the filters

Image not found or type unknown



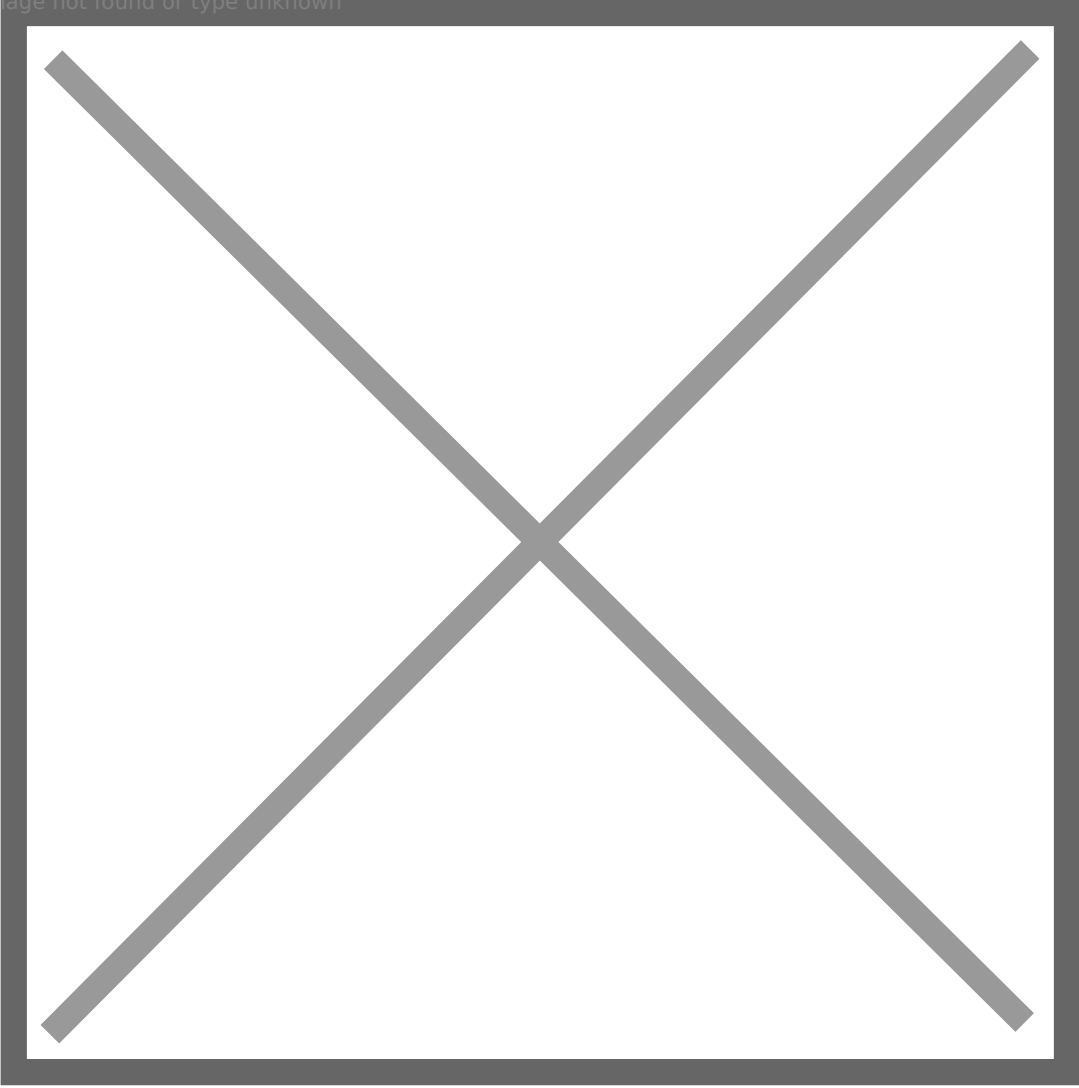
4. Select your destination Store; this will default to an internal transfer

Image not found or type unknown



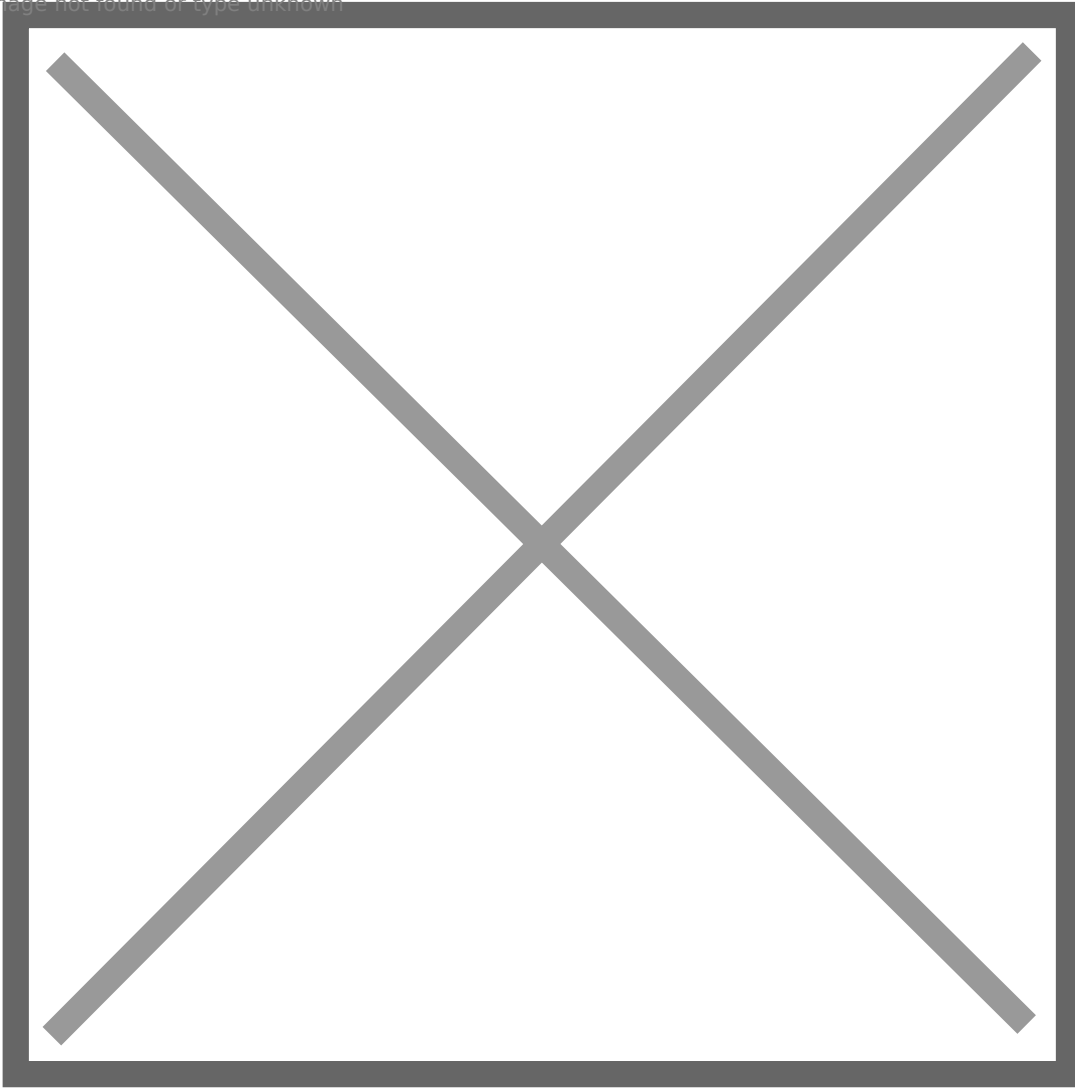
5. Choose the items to transfer

Image not found or type unknown



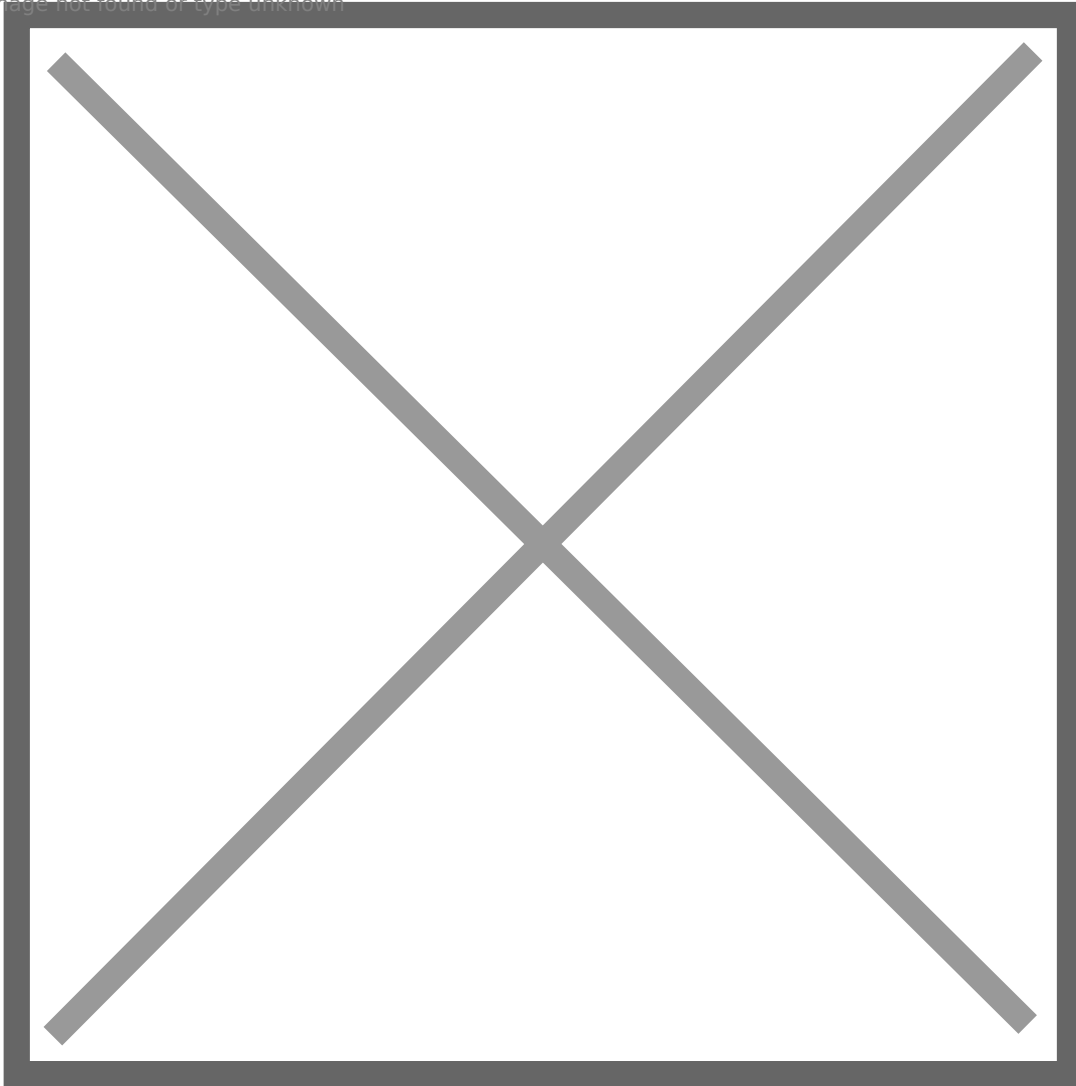
6. Click "Proceed to confirmation"

Image not found or type unknown



7. Review your transfer and click to "Create Transfer"

Image not found or type unknown



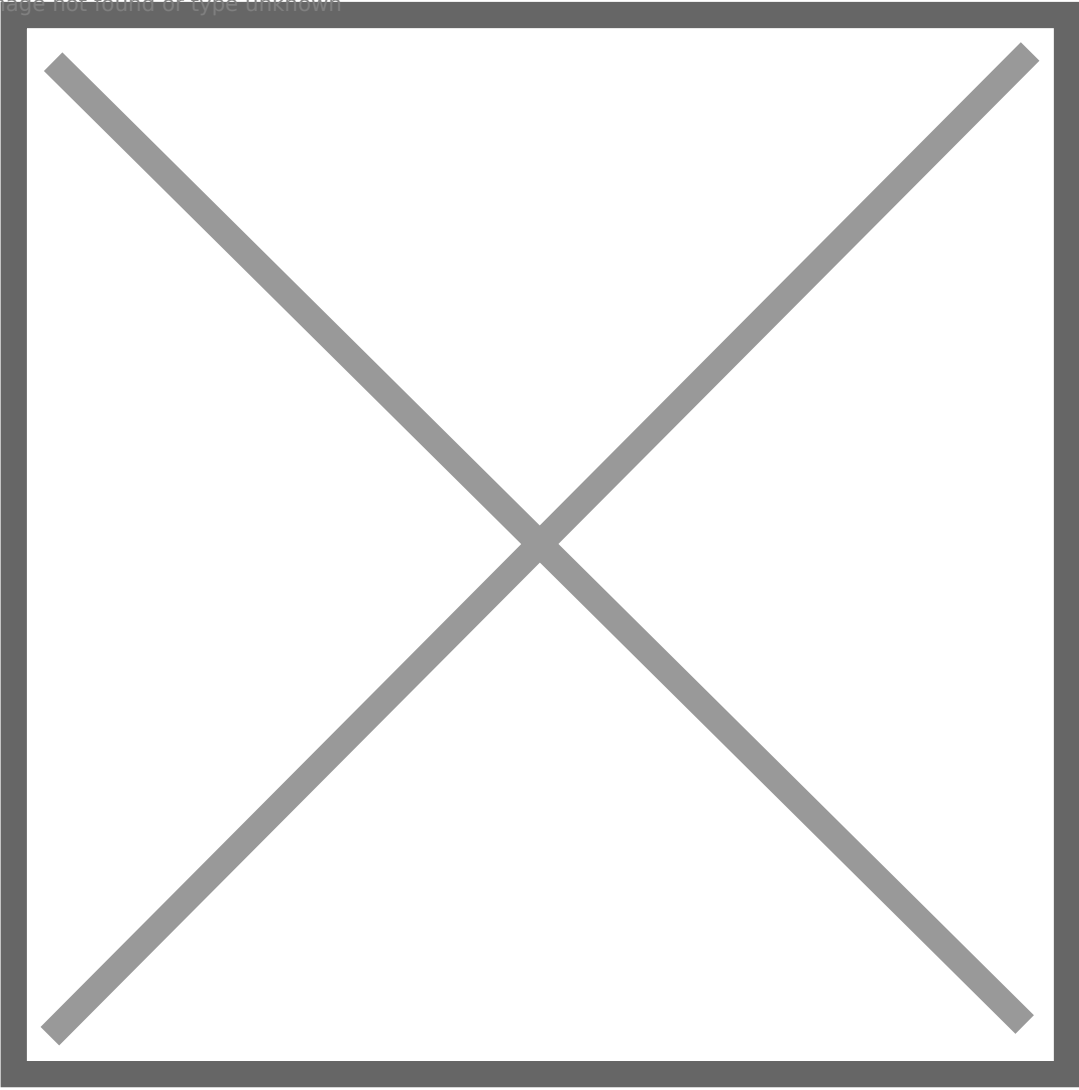
This will create a Stock Transfer.

For internal transfers, it will automatically create the transfer, complete the movement and close the transfer.

For inter branch transfers, it will create an open transfer (or add it to an existing open transfer with matching source/destination Stores); this will then need to be managed from the Stock Transfer (Detail) screen.

8. Click "Yes"

Image not found or type unknown



# Stock Transfer (Detail)

# Summary

From this screen you can manage an individual Stock Transfer.

You can also receive stock on a Stock Transfer via the [Goods In](#) screen

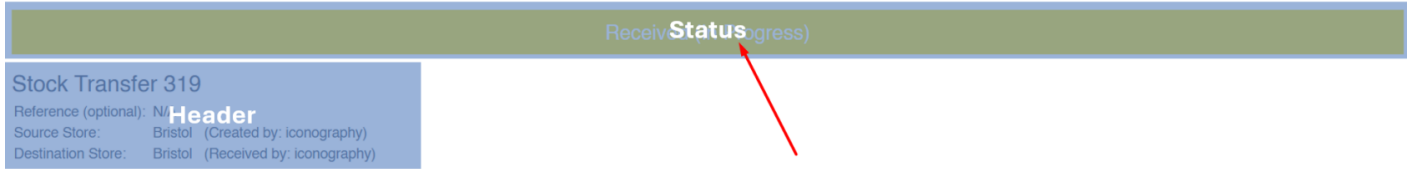
## Page Breakdown

- [Status](#)
- [Header](#)
- [Stock Transfer Lines](#)
- [Delivery](#)
- [Stock Transfer Notes](#)
- [Audit History](#)

The screenshot displays the 'Stock Transfer 319' interface. At the top, there's a 'Status' indicator. Below it, the 'Header' section shows 'Reference optional: 74', 'Source Store: B200 (Created by: iconography)', and 'Destination Store: B200 (Received by: iconography)'. The 'Product List' table has columns for Code, Product, Original PO, Order ID, Source stock location, Qty Sent, Qty Received, Receive, Destination stock location, Reject, and Rejected. A row for 'Stock Transfer Test - Multiple POs' is visible. Below the table are sections for 'Delivery Details', 'Stock Transfer Notes', and 'Stock Transfer Audit History'.

Code	Product	Original PO	Order ID	Source stock location	Qty Sent	Qty Received	Receive	Destination stock location	Reject	Rejected
31725	Stock Transfer Test - Multiple POs	PO789		Default	1	0	0	At	Returns	<input type="checkbox"/>

# Status



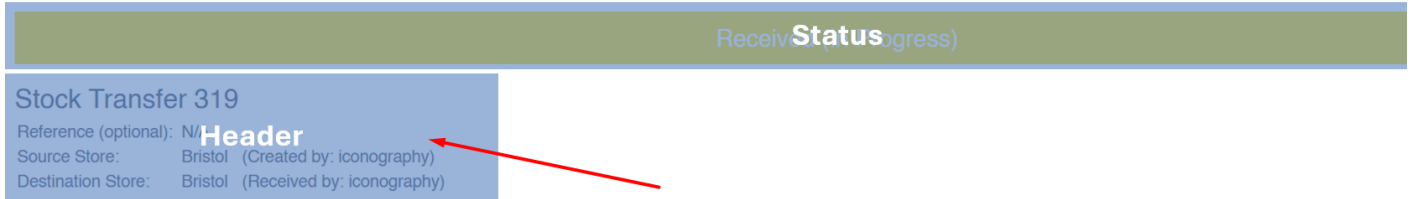
The Stock Transfer status is set automatically based on a variety of things within the Stock Transfer.

These can be used to filter the list of Stock Transfers

## A List of Statuses

Status	Purpose
Open	<p>While a Stock Transfer is Open, more items may be added to it</p> <p>You may also change the destination Store of an Open Stock Transfer</p>
In Transit	<p>A Stock Transfer that is In Transit is in the progress of being moved from A to B</p> <p>Marking a Stock Transfer as In Transit will make all stock on that transfer unavailable</p>
Received	<p>This status is activated as soon as a single item on the Stock Transfer has been received</p> <p>It is not possible to 'complete' a Received Stock Transfer until all items have been received or rejected</p>
Awaiting action	<p>Highlights that there is an issue with this Stock Transfer</p>
completed	<p>A complete Stock Transfer; no further action is needed or possible.</p>

# Header



Use this screen to view and manage key information about the Stock Transfer.

This information may only be amended on 'open' Stock Transfers.

Field	Purpose
Reference	<i>Enter an internal reference for the Stock Transfer (optional)</i>
Source Store	<i>The source of the stock on this Transfer</i>  <i>Amending this is only possible on open Stock Transfers, and doing so may cause issues if stock is not available in the new Store</i>
Destination Store	<i>The destination for stock on this Transfer</i>  <i>Amending this is only possible on open Stock Transfers</i>

# Stock Transfer Lines

Reference (optional): N/A  
Source Store: Bristol (Created by: iconography)  
Destination Store: Bristol (Received by: iconography)

Product List

Code	Product	Original PO	Order ID	Source stock location	Qty Sent	Qty Received	Receive	Destination stock location	Reject	Rejected
39725	Stock Transfer Test - Multiple POs	PO793		Default	2	3				
39725	Stock Transfer Test - Multiple POs	PO793		Default	1	0	0 All	Returns	<input type="checkbox"/>	

Stock Transfer Lines

Update

Delivery Details  
Book Delivery

Use this section to view and update Stock Transfer lines. This shows essential information, and also allows for the following actions:

## Add new Stock Transfer line

Search for products to add to the Stock Transfer.

This is only possible on Open Stock Transfers.

## Receive lines

Enter a number of items to receive. You will also need to select the destination stock location; this is where the goods will be added.

This is only possible on In Transit and Received Stock Transfers

You can also do this on the [Goods In](#) screen

## Reject lines

Use this option to reject units of stock. Select a reason and enter a quantity.

Please ensure that before taking these actions, you investigate the matter with the appropriate individuals in your company to confirm exactly what has happened and where the stock actually is.

If you are sent an item that is not on the Stock Transfer, a new one must immediately be added, as it is not possible to over receive stock on a Stock Transfer.

## Return to sender

Use this when you have more items than required.

This will receive the stock into your current Store and immediately create a new Stock Transfer; the destination Store on the new transfer will be the source of the original.

## Not sent

Use this if an item is missing from your shipment.

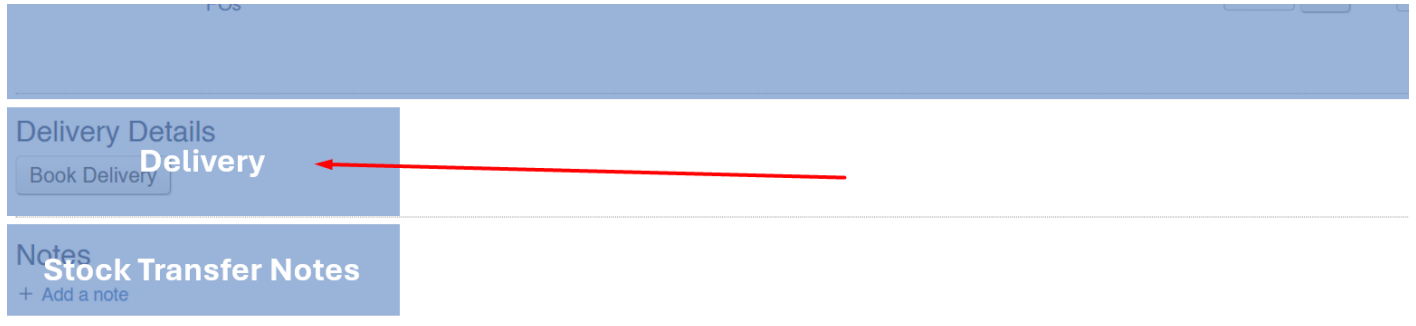
This will immediately add the unit of stock back into its source Store and Location.

## Lost in transit

Use this if an item is lost or destroyed.

This stock will be removed from the system, and an entry will be added to the [Stock Discrepancy](#) report.

# Delivery



Use this screen to book delivery of the Stock Transfer on a lorry.

You can also use the Scheduling tool for this purpose.

Click [here](#) for a guide on booking deliveries

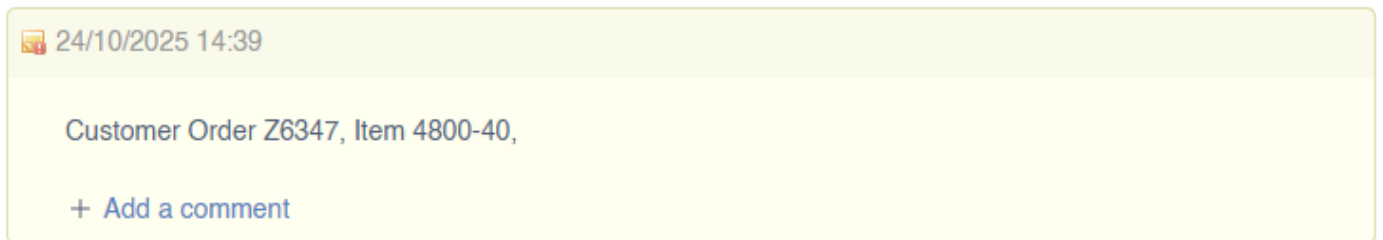
# Stock Transfer Notes



The screenshot shows a navigation menu with three items: 'Delivery Details' (with a 'Book Delivery' button), 'Notes' (with a '+ Add a note' button), and 'Stock Transfer Audit History'. A red arrow points from the right side of the 'Notes' item towards the right edge of the image.

A user may add notes to a Stock Transfer here.

Use the controls to [add a note or a task](#).



The screenshot shows a note entry with a timestamp '24/10/2025 14:39' and a comment 'Customer Order Z6347, Item 4800-40,'. Below the comment is a '+ Add a comment' button.

# Audit History

+ Add a note

## Stock Transfer Audit History

- Received item 39725 on 09/10/2025 13:00:37 by iconography at 09/10/2025 13:00:37
- Stock transfer moved into transit by iconography at 09/10/2025 13:00:37
- Added item to stock transfer by iconography at 09/10/2025 13:00:10
- Stock Transfer added by iconography at 09/10/2025 13:00:10

The audit history shows a log of all actions taken on a Stock Transfer, along with a timestamp and who took the action.